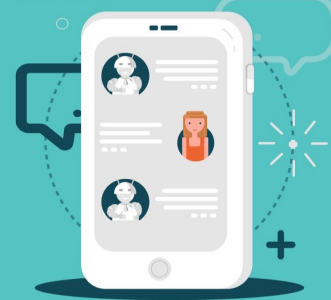


IT BEGINS WITH **NUS** SERIES

CHATBOT DEVELOPMENT BEGINS WITH ME

Learn in the morning, Apply in the evening

CHATBot



Chatbots on the mobile phone or web site is becoming a popular method to interact and service an organisation's customers. This 1-day programme will enable you to build a basic Chatbot with no programming requirement. It is designed for organisations wanting to build and launch a Chatbot service on their web or as a mobile service.

DATE

WEDNESDAY 19 July 2017

TIME

1 Day; 9.00am to 5.30pm

VENUE

**NUS University Town Education
Centre (Level 2)
8 College Avenue West
Singapore 138608
ERC Seminar Room 1**

FEE

S\$802.50 (includes GST)

**REGISTRATION CLOSES ON
12 JULY 2017**

REGISTER NOW!

THE WORKSHOP WILL COVER THE FOLLOWING

- ◆ Introduction to Bots and current landscape
- ◆ Overview of Bots platforms and tools/frameworks
- ◆ Introduction to the Microsoft's QnA Maker tool
- ◆ Mini-challenge 1 – Build a FAQ knowledge base
- ◆ Introduction to the Microsoft Bot Framework
- ◆ Walkthrough of the Azure Bot Service
- ◆ Exploring and integration of selected Bot channels (Skype, Webchat, Slack)
- ◆ Bot design best practices
- ◆ Mini-challenge 2 – Build and Deploy your own Chatbot

WHO SHOULD ATTEND

- ◆ Software engineers, Programmers, Business Analysts, Data Analysts, Frontline staffs or Customer Service Officers

PRE-REQUISITES

Due to the nature of skills required, we recommend that organisations send a minimum team of two participants:

- ◆ One person from the line of business/operations, e.g. Customer Service Officer, to learn how to build the Chatbot knowledge base. No programming knowledge is required. Basic use of MS Office application like Word or Excel is required.
- ◆ One person from IT to learn how to deploy or integrate the Chatbot into the organisation. Familiarity with Javascript is required. Some experience with Microsoft Azure preferred but not required.



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