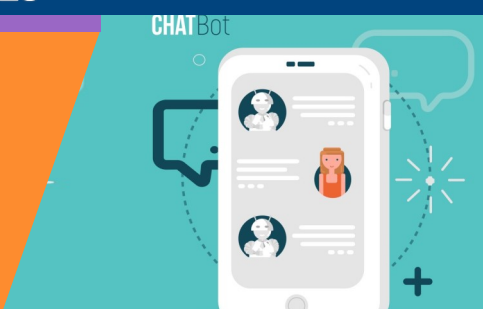


IT BEGINS WITH **NUS** SERIES

CHATBOT DEVELOPMENT BEGINS WITH ME

Learn in the morning, Apply in the evening



Chatbots on the mobile phone or web site is becoming a popular method to interact and service an organisation's customers. This 1-day programme will enable you to build a basic Chatbot with no programming requirement. It is designed for organisations wanting to build and launch a Chatbot service on their web or as a mobile service.

DATE

04 December 2017

TIME

1 Day; 9.00am to 5.30pm

VENUE

National University of Singapore

**Registration will close 5 working
days prior to programme
commencement date**

REGISTER NOW!

PROGRAMME OUTLINE

- ◆ Introduction to Bots and current landscape
- ◆ Overview of Bots platforms and tools/frameworks
- ◆ Introduction to the Microsoft's QnA Maker tool
- ◆ Mini-challenge 1 – Build a FAQ knowledge base
- ◆ Introduction to the Microsoft Bot Framework
- ◆ Walkthrough of the Azure Bot Service
- ◆ Exploring and integration of selected Bot channels (Skype, Webchat, Slack)
- ◆ Bot design best practices
- ◆ Mini-challenge 2 – Build and Deploy your own Chatbot

WHO SHOULD ATTEND

- ◆ Software engineers, Programmers, Business Analysts, Data Analysts, Frontline staffs or Customer Service Officers

PRE-REQUISITES

Due to the nature of skills required, we recommend that organisations send a minimum team of two participants:

- ◆ One person from the line of business/operations, e.g. Customer Service Officer, to learn how to build the Chatbot knowledge base. No programming knowledge is required. Basic use of MS Office application like Word or Excel is required.
- ◆ One person from IT to learn how to deploy or integrate the Chatbot into the organisation. Familiarity with Javascript is required. Some experience with Microsoft Azure preferred but not required.



+65 6601 8888



scale.execed@nus.edu.sg



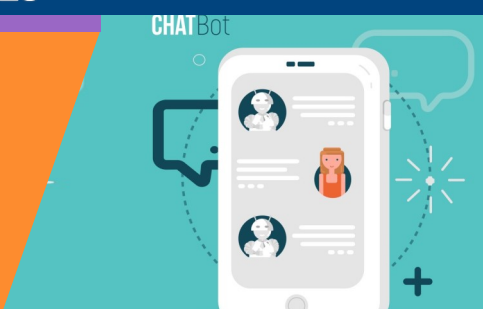
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FEES & FUNDING

	International Participants	Singapore Citizens ¹			Singapore PRs	Enhanced Training Support for SMEs ⁴
		21 to 39 years old	40 years or older ²	Eligible for WTS ³	≥ 21 years old	
Full Programme Fee	S\$750.00	S\$750.00	S\$750.00	S\$750.00	S\$750.00	S\$750.00
Less: SSG Grant Amount	-	(S\$525.00)	(S\$525.00)	(S\$525.00)	(S\$525.00)	(S\$525.00)
Nett Programme Fee	S750.00	S\$225.00	S\$225.00	S\$225.00	S\$225.00	S\$225.00
7% GST on Nett Programme Fee	S\$52.50	S\$15.75	S\$15.75	S\$15.75	S\$15.75	S\$15.75
Total Nett Programme Fee Payable, Including GST	S\$802.50	S\$240.75	S\$240.75	S\$240.75	S\$240.75	S\$240.75
Less Additional Funding if Eligible Under Various Schemes	-	-	(S\$150.00)	(S\$187.50)	-	(S\$150.00)
Total Nett Programme Fee Payable, Including GST, after additional funding from the various funding schemes	S\$802.50	S\$240.75	S\$90.75	S\$53.25	S\$240.75	S\$90.75

¹ All self-sponsored Singaporeans aged 25 and above can use their \$500 SkillsFuture Credit to pay for the programme. Visit the SkillsFuture Credit website (www.skillsfuture.sg/credit) to select the programme.

² Mid-Career Enhanced Subsidy - Singaporeans aged 40 and above may enjoy subsidies up to 90% of the programme fee.

³ Workfare Training Support (WTS) - Singaporeans aged 35 and above (13 years and above for persons With disabilities) and earn not more than S\$2,000 per month, may enjoy subsidies up to 95% of the programme fee.

⁴ Enhanced Training Support for SMEs (ETSS) - SME-sponsored employees (Singaporean Citizens and PRs) may enjoy subsidies up to 90% of the programme fee. For more information, visit www.ssg.gov.sg/programmes-and-initiatives/training/enhanced-training-support-for-smes.html.

⁵ Eligible organisations (excluding government entities) may apply for the absentee payroll funding via SkillsConnect at www.skillsconnect.gov.sg for Singaporean/permanent resident participants attending the programme during working hours. The absentee payroll funding is computed at 80% of hourly basic salary capped at \$4.50 per hour or \$7.50 per hour for SME or 95% of hourly basic salary for WTS. For more information, visit <https://www.skillsconnect.gov.sg/sop/portal/e-Services/For%20Employers/AbsenteePayroll.jsp>

