

Frequently Asked Questions (FAQ)

General

1. What is SkillsFuture Career Transition Programme (SCTP)?

SCTP is an initiative by SkillsFuture Singapore (SSG) for mid-career individuals to acquire industry-relevant skill sets that employers are looking for. It is a Train-and-Place programme such that the SCTP trainees will attend training courses and application centric work project-focused activities, and at the same time, programme partners will offer employment facilitation and career advisory services to the trainees.

2. What are the (SCTP) NUS programmes?

The (SCTP) NUS programmes are as follows:

- (SCTP) NUS Data Analytics Programme
- (SCTP) NUS Data Intelligence and Business Analytics Programme
- (SCTP) NUS Sustainability and Resilience Programme
- (SCTP) NUS AI in Business Analytics Programme

3. What is the duration of SCTP?

The duration of SCTP ranges between 3 to 4 months. The courses can be offered on a full-time or part-time basis to cater to trainees with work commitments.

4. How will SCTP courses be conducted?

The SCTP courses are designed to help trainees acquire industry-relevant skills that can improve their employability and allow them to pivot to new sectors or job roles. The delivery modes of the courses vary, but generally includes a combination of in-person training, online learning and project work with companies.

5. Who can apply for the (SCTP) NUS programmes?

These programmes are open to all mid-career jobseekers who are Singapore Citizens or Singapore Permanent Residents (PRs) who are looking for opportunities to transit to a new sector or job role in areas ranging from Data Analytics to Sustainability.

For these programmes, the minimum entry requirement is a polytechnic diploma (or equivalent).

For Individuals

1. How do I apply? Do you have an application form?

- a. You may use this [link](#) to register your interest for the (SCTP) NUS Programmes.
- b. Your application will be reviewed by our faculty as we want to ensure that you have the pre-requisites to succeed in the programme. Suitable candidates will receive a programme offer through email.
- c. When you receive the offer email with the programme registration details, please proceed to self-register as your placement in the programme will only be confirmed with your registration on NUS-Online Application Portal (OAP) and made the nett course fee payment.

2. Do I need to have an undergraduate Bachelor's degree?

No, the programme requires at least a polytechnic diploma (or equivalent) and 5 years of managerial experience.

3. What are the supporting documents required to be submitted by trainees during course application?

Trainees will be required to furnish their personal particulars and contact details, resume with recent photo, relevant certificates, as well as any other documents requested for assessing their suitability for the respective SCTP courses.

4. Do I have to pay for the SCTP? If yes, how much are the course fees and funding available?

Yes, please refer to the "Fees & Funding" table under the respective SCTP courses.

Eligible trainees will receive baseline funding of up to 70% of course fees, while eligible Singapore Citizen trainees aged 40 years and above will receive enhanced funding of up to 90% of course fees under the SkillsFuture Mid-Career Enhanced Subsidy (MCES). In addition, individuals who are eligible for the additional course fee funding support will receive up to 95% course fee funding for the SCTP courses. Trainees can also use the SkillsFuture Credit and Additional SkillsFuture Credit (Mid-Career Support) to offset the out-of-pocket course fees.

5. When do I have to pay the training fees?

The nett fees are to be paid upfront before the commencement of the training.

6. Can I use SkillsFuture Credit to pay for the training? What if I do not have sufficient credits?

Trainees can use the SkillsFuture Credit and Additional SkillsFuture Credit (Mid-Career Support) to offset the out-of-pocket course fees.

7. What if I do not meet the minimum attendance requirement, fail the programme or drop out of the programme midway? Will I be penalised or required to refund the course fee subsidy?

Trainees are encouraged to complete all courses under a SCTP to fully benefit from the intent of the programme. Similar to existing requirements for other training grants administered by SSG, trainees must fulfil minimum attendance requirements and pass the assessments to qualify for course fee subsidies. Trainees who are unable to meet these requirements, or exit the programme without a valid reason, may be asked to return the course fee subsidy that they have received, including any additional course fee funding support.

8. Who is eligible for the additional course fee funding support under SCTP?

The additional course fee funding support of up to 95% of the course fees for SCTP courses will be available for jobseekers with greater needs. To be eligible for the additional course fee funding support, individuals must be Singapore Citizens and meet 1 of the following eligibility criteria:

- a. Long-term unemployed individuals (unemployed for 6 months or more); or
- b. Individuals in need of financial assistance – ComCare Short-to-Medium Term Assistance (SMTA) recipients or Workfare Income Supplement (WIS) recipients; or
- c. Persons with Disabilities.

9. How can I apply for the additional course fee funding support?

You may let your training provider know if you meet the eligibility criteria for additional course fee funding support. The additional course fee funding support will be applied automatically if you fulfil the eligibility criteria.

10. Will the (SCTP) NUS Programmes count towards any NUS undergraduate or post-graduate degree?

No, they are non-credit bearing and cannot count towards any NUS undergraduate or post-graduate degree.

11. Will existing trainees under other programmes be allowed to join the (SCTP) NUS Programmes?

As the (SCTP) NUS Programmes are intensive training programmes, existing trainees and jobseekers should not apply if they are unable to commit to the training conducted over a duration of 3 to 4 months.

12. Why is there no training allowance for the (SCTP) NUS Programmes, unlike the previous programmes such as SGUnited Skills Programme (SGUS) and SGUnited Mid-Career Pathways Programme – Company Training (SGUP-CT)?

As per the FAQs listed on SSG's SCTP [website](#):

"Training allowance was provided under the SGUS and SGUP-CT programmes on exceptional basis to provide basic sustenance support due to the unprecedented disruptions brought about by the COVID-19 pandemic. As a steady-state programme, the funding for the SCTP is aligned to SSG's prevailing funding model for its other training programmes. Hence, like most other SSG-funded programmes, no training allowance will be provided for the SCTP.

SSG will ensure that SCTP course fees remain affordable. Additional course fee funding support of up to 95% will be provided to jobseekers with greater needs, and individuals can use their SkillsFuture Credit to defray the out-of-pocket costs of training."

13. Will NUS help me to find a job?

NUS will provide career advisory and assistance as part of the training and connect trainees to government agencies and relevant employers to help them in their job search. However, NUS cannot guarantee job placement at the end of the programme even though it will make the utmost effort to support trainees in their job search.

14. Will SSG allow trainees, who did not manage to find a job after completing a course, to take up another course under the SCTP?

Yes, trainees who did not manage to find a job after completing the SCTP course will be allowed to take another SCTP course. However, the trainees will be subjected to the training provider's assessment on their suitability for the SCTP course. Hence, trainees are strongly encouraged to select SCTP courses based on their career development needs and the aim of securing gainful employment.

15. Can I drop out halfway if I find a job? Will I be penalised?

As per the FAQs listed on SSG's SCTP [website](#):

"Trainees are encouraged to complete all courses under a SCTP to fully benefit from the intent of the programme. Similar to existing requirements for other training grants administered by SSG, trainees must fulfil minimum attendance requirements and pass the assessments to qualify for course fee subsidies. Trainees who are unable to meet these requirements, or exit the programme without a valid reason, may be asked to return the course fee subsidy that they have received, including any additional course fee funding support."

16. What are the technical specifications for the devices required for Data Analytics Programme and Data Intelligence Business Analytics?

All trainees are required to have access to a Windows laptop, in order for them to be able to download and use data analytics tools, such as Power BI.

17. Will there be a certificate issued to me at the end of the programme?

SCTP – Data Analytics Programme

Each trainee will receive 8 Completion Certificates for each short course, 1 Professional Certificate and 1 SCTP Completion Certificate.

8 Completion Certificates (Short Courses)

- Quantitative Data Reasoning Bootcamp
- R for Data Science
- Customer Insights Begins With Me
- Data Driven Customer Experience
- Data Visualisation Begins With Me – Power BI
- Data Visualization Continues With Me – Power BI
- Data Analytics Begins With Me
- Data Analytics Continues With Me

1 Professional Certificate (Awarded when these short courses are completed)

Professional Certificate in Data Analytics and Data Visualisation

- Data Visualisation Begins With Me – Power BI
- Data Analytics Begins With Me
- Data Visualization Continues With Me – Power BI
- Data Analytics Continues With Me

1 SCTP Data Analytics Programme Completion Certificate will be awarded when trainee completes all 8 short courses and the project.

SCTP – Data Intelligence and Business Analytics Programme

Each trainee will receive 8 Completion Certificates for each short course, 2 Professional Certificates and 1 SCTP Completion Certificate.

8 Completion Certificates (Short Courses)

- Using Business Analytics to Answer Business Questions
- Python Programming
- Descriptive Analytics
- Applied Analytics Using Predictive Modelling
- Prescriptive Analytics – From Data to Optimal Course of Action
- Trisector Strategy and Innovation for Transformation (Problem Setting)
- Trisector Strategy and Innovation for Transformation (Data Collection and Analysis)
- Trisector Strategy and Innovation for Transformation (Idea Generation and Strategy Consolidation)

2 Professional Certificates (Awarded when these short courses are completed)

Professional Certificate in Business Analytics

- Descriptive Analytics
- Applied Analytics Using Predictive Modelling
- Prescriptive Analytics – From Data to Optimal Course of Action

Professional Certificate in Trisector Strategy and Innovation for Transformation

- Trisector Strategy and Innovation for Transformation (Problem Setting)
- Trisector Strategy and Innovation for Transformation (Data Collection and Analysis)
- Trisector Strategy and Innovation for Transformation (Idea Generation and Strategy Consolidation)

1 SCTP Data Intelligence and Business Analytics Programme Completion Certificate will be awarded when trainee completes all 8 short courses.

SCTP – Sustainability and Resilience Programme

1 SCTP Sustainability and Resilience Programme Completion Certificate will be awarded when trainee completes the programme.