

Frequently Asked Questions

How to join on event day?

For online attendees:

- Please find your email confirmation and click the 'Join Lobby' button within.
- If you're directed to the registration page, please sign in to your Zoom account by clicking the 'Sign in' tab at the top right of the browser.
- If you're unable to locate the email, please visit <https://bit.ly/sff-lobby> and sign in to your Zoom account.
- Please note that the lobby will only open at 9.00am on 12 Jul, 2025.

For in-person attendees:

- Please find your email confirmation and present it to the registration counters on-site at NUS University Town, Stephen Riady Centre, Level 1.
- If you're unable to locate the email, please sign in to your Zoom account on <https://events.zoom.us>, click on 'View Orders', and you'll be able to find your access pass.

General

What time does SFF x NUS 2025 start and end?

The festival runs from 9:15am to 4:00pm.

Do I need to pay to attend the event?

No, the event is free and does not involve any payment.

How do I get to the Stephen Riady Centre at University Town, NUS?

A complimentary shuttle bus service will run periodically from Kent Ridge MRT (Exit A, Bus Stop No. 18331) directly to the Stephen Riady Centre's drop-off point.

Shuttle bus timings: 8.45am, 9.20am, 9.55am, 10.30am, 11.05am, 11.55am, 12.25pm, 1.00pm, 1.35pm, 2.10pm, 2.45pm, 3.20pm and 3.55pm.

Please note that shuttle bus timings may vary depending on traffic.

Alternatively, you may take the NUS Internal Shuttle Bus from the same stop. Board "D2" or "BTC" to reach University Town:

- D2 route: Kent Ridge MRT → LT27 → UHall → Opp University Health Centre → Museum → University Town
- BTC route: Kent Ridge MRT → LT27 → UHall → Opp University Health Centre → University Town

Once at University Town, follow the event signages to the Stephen Riady Centre.

Is there transportation back to Kent Ridge MRT?

Yes, the complimentary shuttle bus will run periodically from Stephen Riady Centre's drop-off point to Kent Ridge MRT (bus stop "Opp Kent Ridge Mrt Exit A"; stop no. 18339)

Shuttle bus timings: 9.05am, 9.40am, 10.15am, 10.50am, 11.40am, 12.10pm, 12.45pm, 1.20pm, 1.55pm, 2.30pm, 3.05pm, 3.40pm and 4.15pm.

Please note that shuttle bus timings may vary depending on traffic.

Alternatively, you may take the NUS Internal Shuttle Bus from University Town. Board "D2" to reach Kent Ridge MRT (bus stop "Opp Kent Ridge Mrt Exit A"; stop no. 18339):

- D2 route: University Town → University Health Centre → Opp UHall → S17 → Opp Kent Ridge MRT

Is parking available at the venue?

Yes, parking is available at the Stephen Riady Centre. However, spaces are limited and on a first-come, first-served basis.

What are the parking charges?

Parking costs \$0.0214 per minute during operating hours:

- Weekdays: 8:30am – 7:30pm
- Saturdays: 8:30am – 5:00pm

Are parking coupons issued to event attendees?

No, parking coupons will not be provided.

Do I need to register if I'm not attending the panel or workshops?

Yes, registration is required to enter the event. You can register for an "Exhibition Pass" [here](#) or scan the QR code available on-site. Registered attendees can participate in mini activities to redeem refreshments.

What is the dress code for in-person attendance?

Please dress comfortably. Smart casual attire is recommended, but berms and covered shoes are acceptable.

Are there food and drinks provided?

Yes, light refreshments can be redeemed when you complete mini activities at the event.

What are the dining options available at Stephen Riady Centre?

You can find the following food outlets at the venue:

- Bismillah Biryani (Muslim-owned)
- Fine Food (Halal food options available)
- Flavours @ UTown (closed from end-June 2025)
- Hwang's Korean Restaurant
- Jollibee
- Lixin
- Mr Bean / Do Qoo
- Starbucks
- Subway
- The Royal's Bistro
- Udon Don Bar
- Waa Cow

For more information refer to: <https://uci.nus.edu.sg/campus-life/campus-services/retail-dining/university-town/>

Panel Discussion

How do I register for the panel discussion?

Click “Register” and choose “Online Pass (Full Event)”. Then, indicate your interest in the panel discussion within the form.

Can I attend the panel discussion in person?

In-person attendance is by invitation only. Members of the public may join virtually.

I registered for online access but plan to show up in person. Will I be allowed in?

No. Only invited guests will be granted entry to the panel venue.

I am an invited guest. Can I transfer my in-person invitation to someone else?

Yes, please inform the [organising team](#) if you wish to transfer your invitation.

Will a recording be available if I miss the panel discussion?

Yes, post-event, we will share the recording link to all registrants.

Workshops

How do I register for a workshop?

Visit the [registration link](#).

- To attend **in person**: Click “Register” and select the specific workshop you'd like to attend. Note: Workshops are not listed in any order—scroll to find the one you're looking for.
- To attend **virtually**: Select “Online Pass (Full Event)” and indicate your preferred workshops in the form.

Can I attend more than one workshop?

Yes.

- To attend multiple workshops **in person**, repeat the registration process for each.
- All registrants have access to join all other workshops **virtually** from the event lobby.

Can I join another in-person workshop on the day if I see one I like?

Yes, if seats are available, you may register and join the session. Otherwise, you can attend virtually.

What if I can't make it to my in-person workshop?

You may join it virtually instead. A recording will also be shared after the event.

Can I change my in-person workshop to another that runs at the same time?

We're unable to amend registrations. To switch, please register separately for the new workshop or join it virtually.

Exhibition Booths

What time does the exhibition run?

The exhibition runs from 9:15am to 4:00pm.

Who will be showcasing?

- Universities: NUS, NTU, SMU, SIT, SUTD, SUSS
- Polytechnics: SP, NP, NYP, RP, TP
- Institutes: ITE
- Others: SkillsFuture Singapore, Lifelong Learning Institute Singapore

What will be featured at the booths?

Each booth will feature different showcases. Come explore what each university, polytechnic, ITE, and the Lifelong Learning Institute has in store!

Online Participation

How do I access the event virtually?

You can access the virtual event lobby via the link in your registration confirmation email. The lobby will open on 12 July from 9:00am.

What platform will the virtual sessions be hosted on?

All virtual sessions will be hosted on **Zoom**.

Do I need to install any software to join virtually?

While it's recommended to have **Zoom installed** for the best experience, it's not required—you can also join via your browser.

If you prefer to install Zoom in advance, you may download it here:

- **Zoom for mobile devices:** [iOS](#) | [Android](#)
- **Zoom for laptops and desktops:** [Mac](#) | [Windows](#)